TranSync™ Mobile
User Manual

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TranSync Introduction

Thank you for choosing TranSync™! The TranSync Compliance Monitoring System is designed to provide patients with a secure and convenient way to view compliance data and transmit it to homecare providers and clinicians.

TranSync Mobile System Compatibility	
iOS	Version 11.1 or later
Android	Version 5.0 (API level 21) or later
Regulatory	FCC Part 15 Compliant

Indications for Use

The TranSync system intended for use by patients, homecare providers, and monitors in conjunction with the Transcend miniCPAP devices for the purpose of managing patient compliance by viewing or sending compliance data.

The TranSync mobile app is intended for use by patients to upload compliance data from a Transcend miniCPAP device to the TranSync Cloud and to view compliance data on the smartphone.

TranSync data transmission functions will be disabled during therapy use. All TranSync related functions can be safely used with the device in standby mode.

About this User Manual

This user manual is intended to be used by **individual users** (patients). For details on how to use the system as a homecare provider or authorized monitor, visit www.MyTranSync.com/support to download the homecare or monitor manual.

Note: For purposes of this manual, some software screen images may differ from the actual screen display. This is only for clear printing and on-screen display of this manual.

Mobile Functions

Registering for an Account

1. On your smartphone, visit www.MyTranscend.com/support to download the TranSync mobile app.

2. Install the "TranSync" application.

3. Open the "TranSync" application by selecting the icon (shown above).

4. Once the application has launched, you will be asked to enter your Email and Password to log in. If you haven't signed up for an account, you can do so by following the "Sign up here" link at the bottom of the screen.
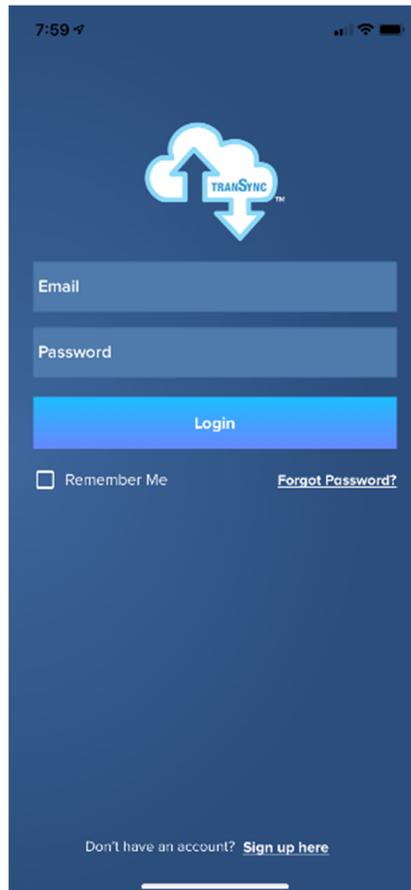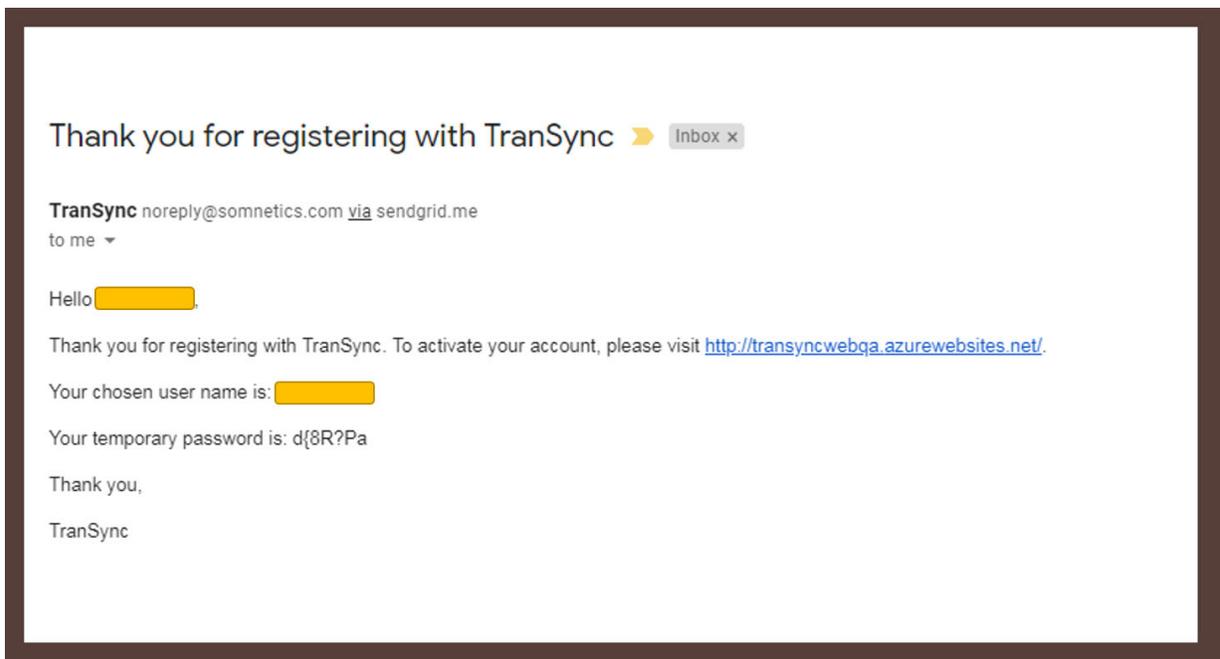

5. After selecting "Sign up here," you will need to complete each field on the "TranSync Individual Account Registration" page.

6. Once you have reviewed the "Terms of Use" and checked the corresponding box, select "Submit Registration."

7. You should then be guided to a page reading "Registration Successful".

8. A registration email will be sent to you with a **temporary password** for the purposes of activating your account (example email shown below).

Thank you for registering with TranSync ▸ [Inbox ×]

TranSync noreply@somnetics.com via sendgrid.me
to me ▾

Hello [ ],

Thank you for registering with TranSync. To activate your account, please visit http://transyncwebqa.azurewebsites.net/.

Your chosen user name is: [ ]

Your temporary password is: d{8R?Pa

Thank you,

TranSync

9. Copy your temporary password from the email and return to the TranSync app. "Log On" by entering your Username and the temporary password. After logging in for the first time, you will have the option to reset your temporary password. Enter the text fields and press the "Change Password" button to complete the reset.
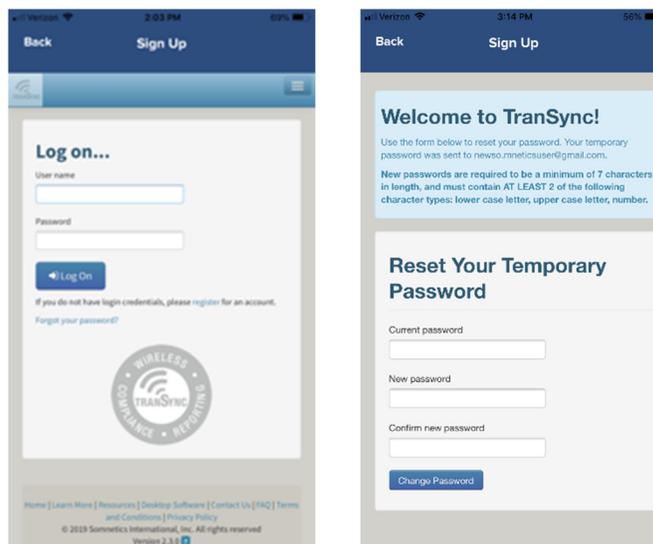

10. You will be taken to MyTranSync.com to complete your device registration.

11. Click on the menu in the upper-right corner and select "Register New Device."
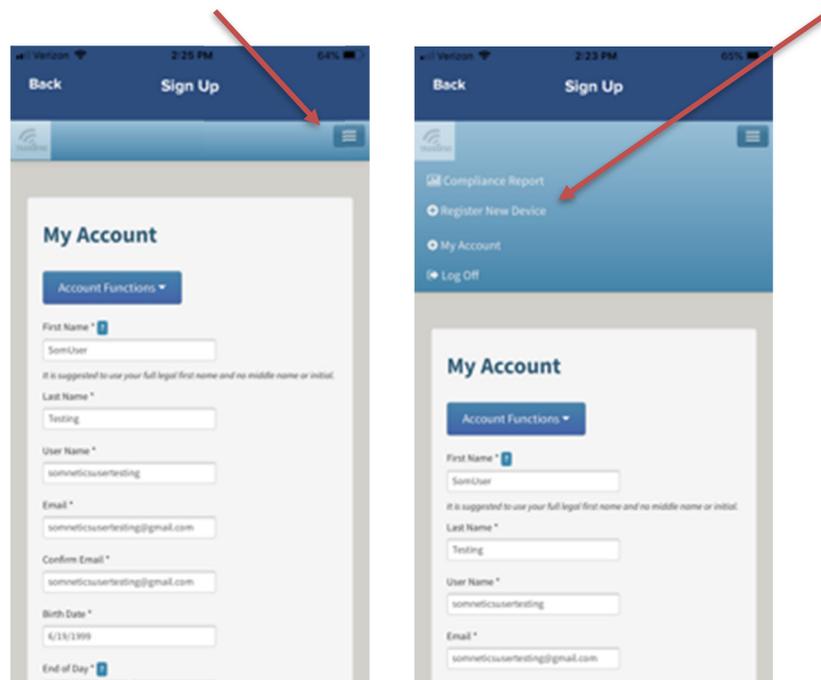
a. Step 1- Type in the serial number of your CPAP device (located on the bottom of your CPAP) and select the "Submit" button.
b. Step 2- Re-enter the serial number to confirm your CPAP device and select the "Submit" button.

Note: If there is an error during the entry of your serial, you will be prompted to re-enter the information.

c. A confirmation screen will appear showing that your device has been successfully registered.
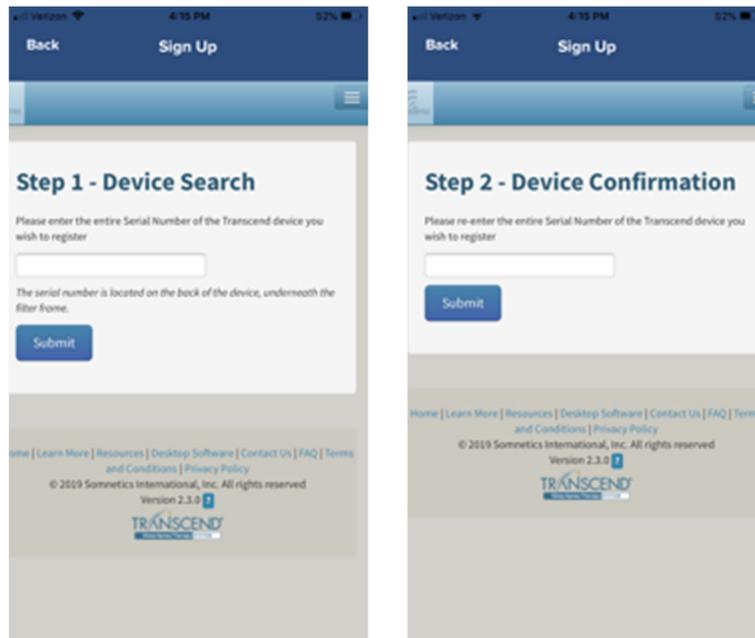
Select "Back" in the upper left corner of the "Sign Up" screen to return to the main "Log On" screen within the mobile app. This action will close you out of TranSync web page.
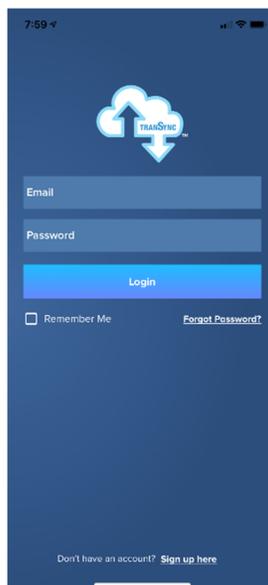
12. Once you have logged on to your account, you should be sent to the "Dashboard". More information about the functions of the Dashboard are covered in the section of this document with the header "Dashboard."
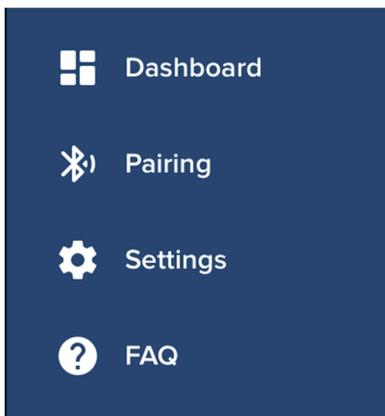

Pairing Devices

1. To pair your Transcend 3 miniCPAP or Transcend 365 miniCPAP to a smartphone, you'll first want to make sure that the Bluetooth module is installed in the proper port with the logo facing up.
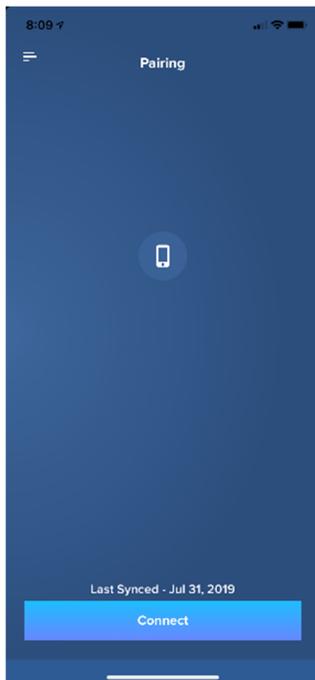
2. Open the "TranSync" application on your smartphone. Once the application has launched, you will be asked to enter your Email and Password to log in.

3. Once you have logged into your account, select the symbol below for the "Menu". It will be located at the top left corner of your screen.
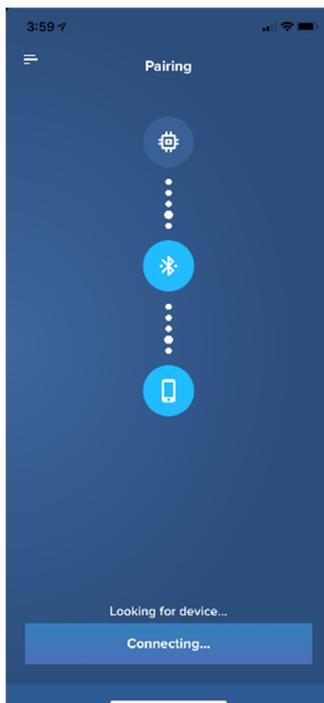

4. Under the Menu options, select "Pairing".

5. The screen below should then appear.

6. Next, make sure your Transcend miniCPAP is turned on to enable pairing of the device with the app. Once the device is on, select "Connect" at the bottom of your smartphone screen.

Connecting and Syncing Compliance Data

1. While the app is attempting to connect, there are a few potential outcomes:

   a. "Alert" signifies a failure to connect. If this occurs, most likely there are one of two issues:

      i. Bluetooth on the smartphone is powered OFF. Please make sure Bluetooth is powered ON for both the miniCPAP device and the smartphone before attempting to reconnect.

   ii. No device is found. Please make sure the miniCPAP device is powered ON or in range.
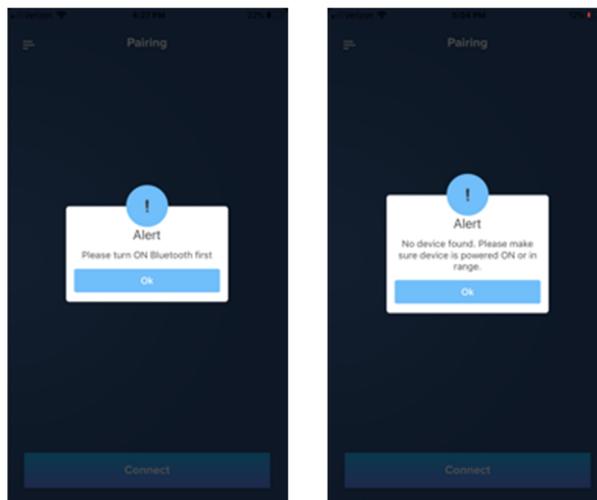
   b. "No new events found" (Successfully connected, but there are no new events to download).

      i. In this case, select "Cancel" to continue with the data sync.
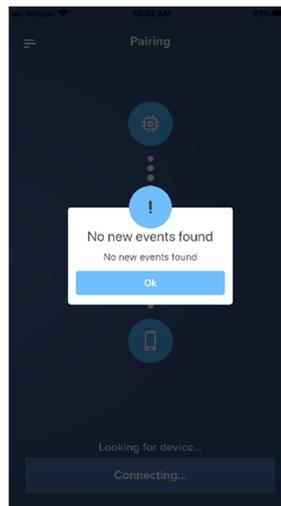
c. "Successfully Connected" (option to "Fetch" new events)

   i. In this case, select "Fetch" to download new events logged by the device.

   ii. Fetching events may take a few minutes, depending on the number of events found. A countdown will display the approximate time to finish.
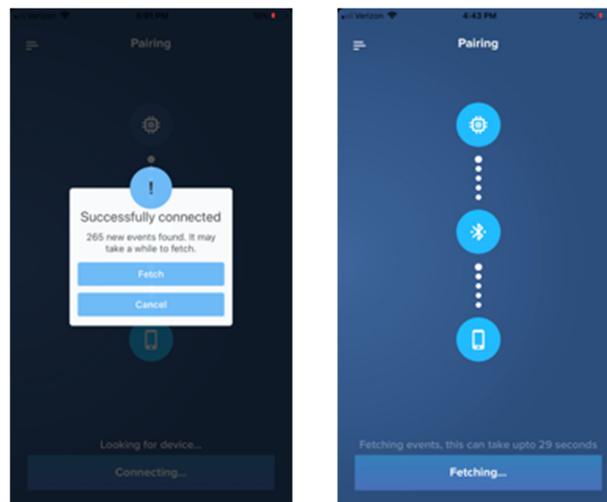
d. Once the device and smartphone have successfully connected and all events have been fetched, select "Sync Data" to upload your compliance to the TranSync Cloud. Notification for successful completion will be indicated. Please select "Ok" to complete the process.
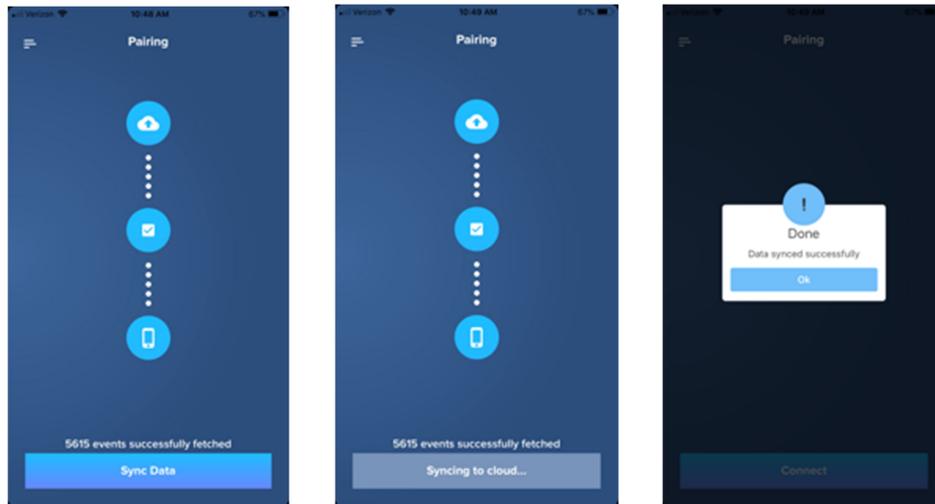
Dashboard

1. Once the device is paired with your smartphone, you will have access to the "Dashboard". The Dashboard will provide information over different time periods by way of four tabs: "Last Session", "Weekly", "Monthly", and "90 Days".

2. For each tab, the rows of information will contain the corresponding values for the chosen time period: "Average Leak", "AHI Index", "Average Pressure", "Average Hours/Night", and "% of Nights Over 4 Hours".

Options Menu Device List

1. You may have multiple registered devices in your account. Each device is tracked and monitored by a unique serial number (e.g., "B19X0009).
   a. By selecting the dropdown next to "Serial Number" in the options menu in the upper-left corner, all registered devices will be displayed by serial number.

**Note:** The mobile application will always default to the device at the top of the list. To access compliance information from another device on the list, select the serial number associated with the desired device by tapping it. The serial number will then appear at the top of the list, showing it's selected. All mobile app reports and data syncing will be specific to this device.
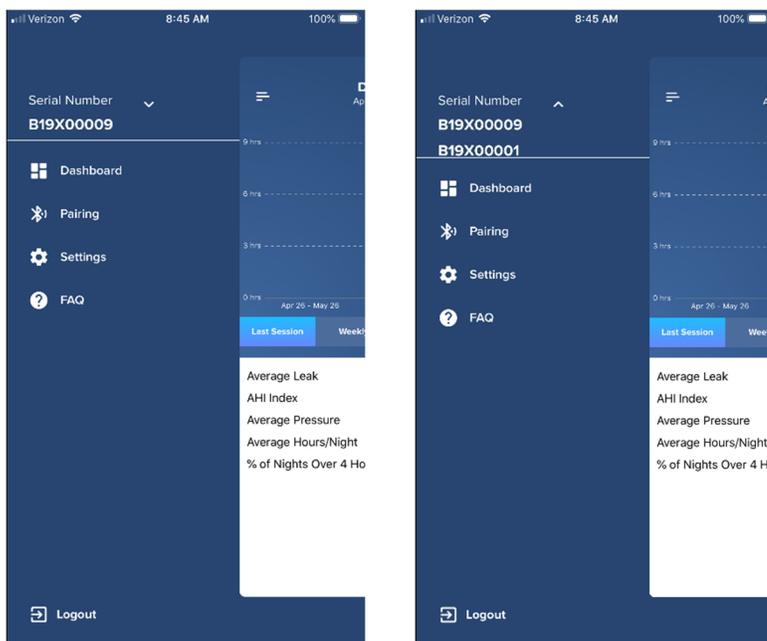

Additional Features

Password Retrieval

If you forget your password, select "Forgot Password?" on the home screen of the mobile app. After entering your Username and Email Address, select "Submit". An email will be sent to the associated account with instructions for selecting a new password.
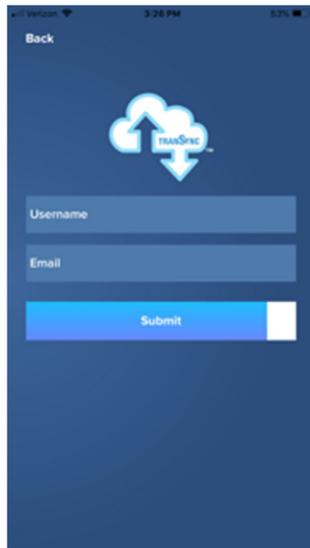

Change Password

Once signed in, you can change your password by selecting the "Settings" option under the Menu in the upper-left corner. Select the "Change Password" option under "Settings," and follow the instructions. After you have entered the necessary fields, select "Change Password."
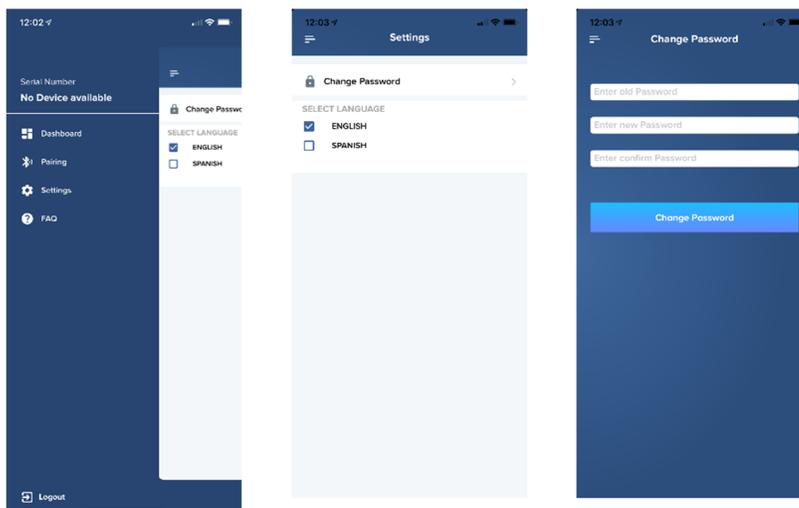
Frequently Asked Questions (FAQs)

For any additional inquiries, please use the Menu to select "FAQs". For assistance troubleshooting any issues, please call 877-621-9626.
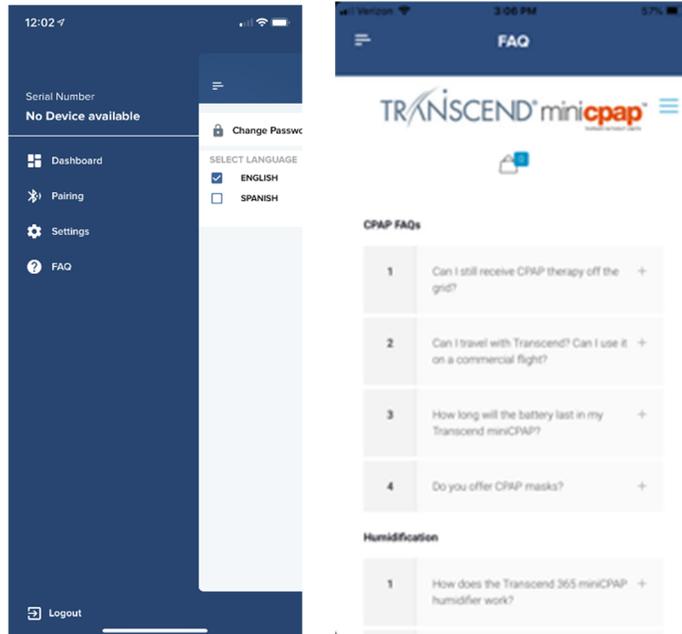
Appendix: Limited Warranty

Somnetics warrants its products to be free of defects in materials and workmanship and will perform in accordance with the product specifications for a period specified in the following table:

Product	Warranty Period*
TranSync Bluetooth Module	1 year

*From date of consumer purchase

If the product fails to perform in accordance with the product specifications, Somnetics will repair or replace, at its option, any materials or parts of the product, which upon Somnetics' examination appear defective. This warranty does not cover damages caused by accident, misuse, abuse, alteration, and other defects not related to material or workmanship. Somnetics will pay customary freight charges from Somnetics to dealer location only.

Somnetics disclaims all liability for economic loss, loss of profits, overhead, or consequential damages which may be claimed to arise from any sale or use of its products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty is given in lieu of all other express warranties. In addition, any implied warranties, including warranty of merchantability or fitness for the particular purpose are limited to the period noted in the table above for the individual product. This warranty gives you specific legal rights, and you may also have rights which vary from state to state.

To qualify for repair, replacement, or refund, the defective device must be returned to Somnetics within 30 days after the discovery of the defect. Proof of purchase, including proof of the date of purchase, is required. Any repair, replacement, or refund obligation would not apply if the device has been repaired or otherwise altered in a facility not authorized in writing by Somnetics. To exercise your rights under this warranty, contact your local, authorized Somnetics dealer or Somnetics at 103 Osborne Road, Fridley, Minnesota 55432 USA, 1.877.621.9626 or 1.651.621.1800.

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